

We need assistance with canceling and obtaining a refund for our timeshare purchase from Bluegreen Vacations on 12/28/2021. Our specific resort is Harbour Lights and Bluegreen misled and lied to us about this timeshare.

We were falsely led to believe that our timeshare was real estate that we could sell and rent out for profit. This was not true, and we were not informed of this before signing the contract. Additionally, we were promised that we could use the timeshare anywhere and anytime we wanted, which also turned out to be untrue. We were not informed of the rescission period and were rushed through the signing of the contract documents. The sales representatives employed tag team and high-pressure sales tactics, and even though we said no multiple times, they kept lowering the price to continue to persuade us. We eventually agreed to purchase the timeshare points, which we were told would allow us to stay at extravagant locations. However, we later discovered that the points we purchased were not even sufficient for a stay at a Motel 6.

We were supposed to attend a new owner orientation to learn how to use our timeshare properly. However, this was merely a front to try and sell us more points. When we disagreed, we were sent away without being given any knowledge of how to utilize our points and timeshare.

The sales reps who misled and deceived us were Judy [REDACTED], Behzad [REDACTED], and Julio [REDACTED]. In light of these facts, we request any assistance in canceling and obtaining a refund for our timeshare purchase from Bluegreen Vacations. We were taken advantage of, and we believe that Bluegreen Vacations has acted in bad faith. We have already tried addressing this matter with them directly but they have made it very clear that they could care less to help.